



PRODUCT UPDATES & COMMUNICATION

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NEWSLETTERS 2026

06.2026 – Find the Right Outdoor Solution—Fast

A simplified experience built to help you get to the right product quickly and keep your project moving.

What's New

- Streamlined navigation based on how customers actually search so you can find what you need in fewer steps
- Focused portfolio of U.S.-supported products so you're only seeing what's relevant and available
- Clear categories across solar shading, cladding, and outdoor living so it's easier to know where to start

What This Means for You

- Get to the right solution without digging through irrelevant content
- Make decisions with confidence, knowing every option is supported in the U.S.
- Move projects forward more efficiently, with less time spent searching and second-guessing

Take a look and explore the new experience, designed to be more user-friendly.

[Explore Our Solutions](#)

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05.2026 - Correct Installation of Amani Fixscreens

We would like to draw your attention to an important point regarding the installation of Fixscreen on Amani. Amani uses a Fixscreen Minimal, which differs from the Fixscreen 100 or 150 and therefore requires a different installation approach.

Key Points to Keep in Mind

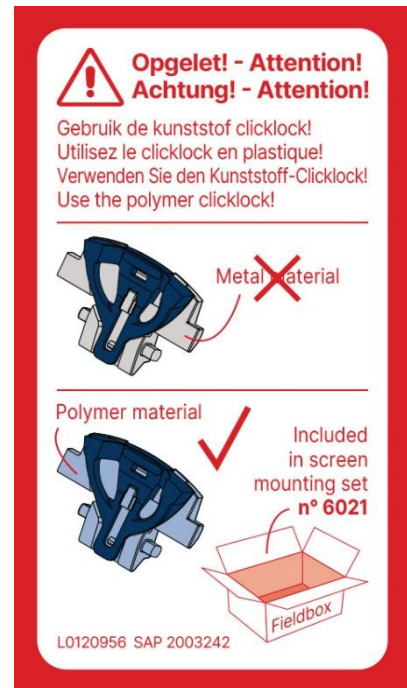
For Amani, you must always use a plastic click-lock. This is supplied in the field box (set 6021). A sticker on the end panels also clearly indicates this requirement.

Why This Is Important

Using the correct click-lock ensures that the screen locks properly into the housing and functions as intended. Incorrect installation may result in poor contact and reduced performance of the screen(s).

Required Action

When installing or servicing, always verify that the correct plastic click-lock is being used.



If you are unsure, please refer to the installation manual. This helps ensure a smooth installation and optimal performance.

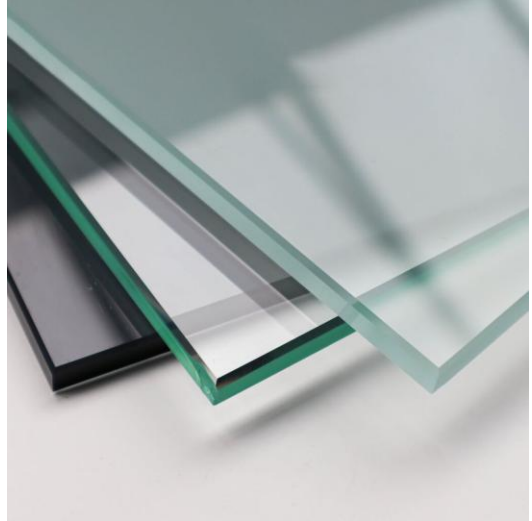
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05.2026 - Glass Samples

As you know, we recently launched a new type of glass: *smoked glass*. This type of glass creates a warm, stylish look and adds just that little bit of extra character.

To clearly showcase the difference between transparent, frosted and smoked glass, we now offer convenient samples. Each pack includes all three types of glass, each measuring approximately 4x4 in. This gives customers the opportunity to see and experience the options firsthand, helping them choose what best suits their project.

The samples will be available to order through RIO starting June 5 using the part number below.



RIO: POS Outdoor Glass Samples
\$ 57.20 - G390013 / 2003187

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04.2026 – Change in standard colours

There is an additional update to our standard colours. One Shop in Shop colour has been removed from the standard colour group. This means there are now **three Shop in Shop colours that are no longer standard**.

These are the following colours:

- AE30017702420 - RAL 7024 - Graphite Grey Polyester Architectural AE
- AE70018720125 - RAL 8014 - Sepia Brown Polyester Architectural AE
- AE03056600820 - RAL 6008 - Axalta RAL6008 Fine Texture

Both the colour guide and RIO have been fully updated. You can find this information as always on the Professional Portal. Please take this change into account when placing future orders.

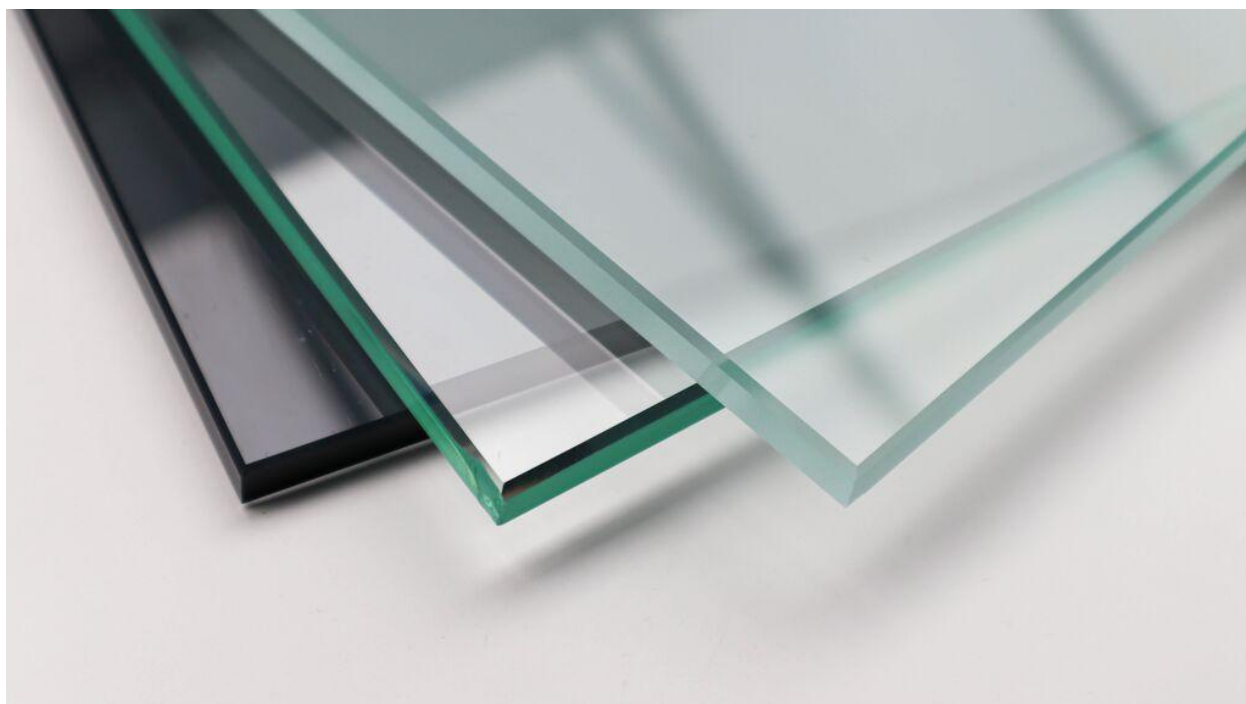
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04.2026 – Glass sliding panels

As previously announced, our sliding panels are now also available in **smoked glass**. This gives the range an extra stylish and modern look.

To support this launch, we are currently working on **small POS samples**. These will be available to order soon. More information will follow.

In the meantime, we are already providing visual material in [GIF](#) and [photo format](#). You can download these and use them immediately on your own channels to highlight the new sliding panels.



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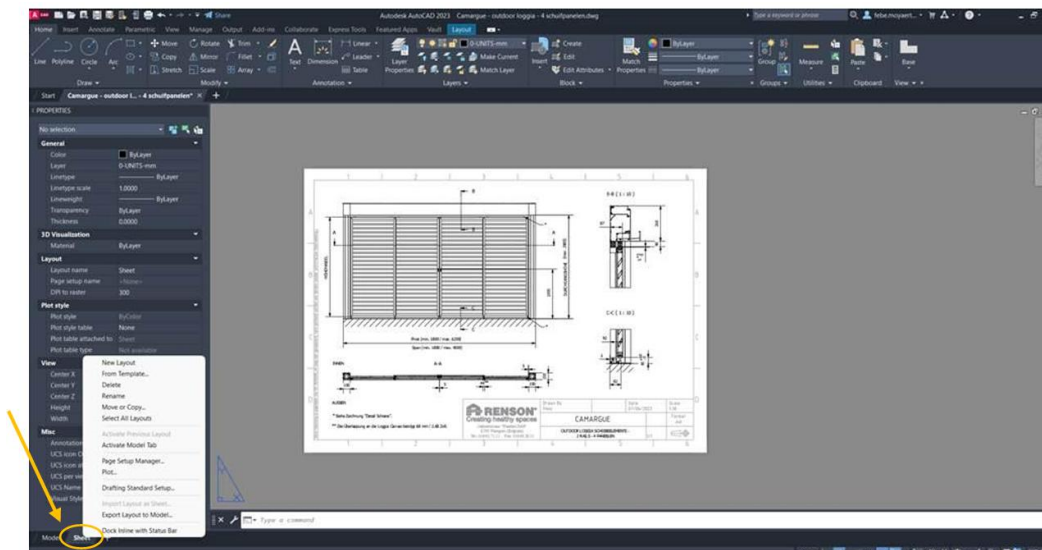
04.2026 – AutoCAD drawings

Do you want to use AutoCAD drawings from our Professional Portal, but copying them to a new file does not always work. To help you continue quickly and smoothly, we have added a short step by step guide that allows you to transfer drawings to a new file without any issues.

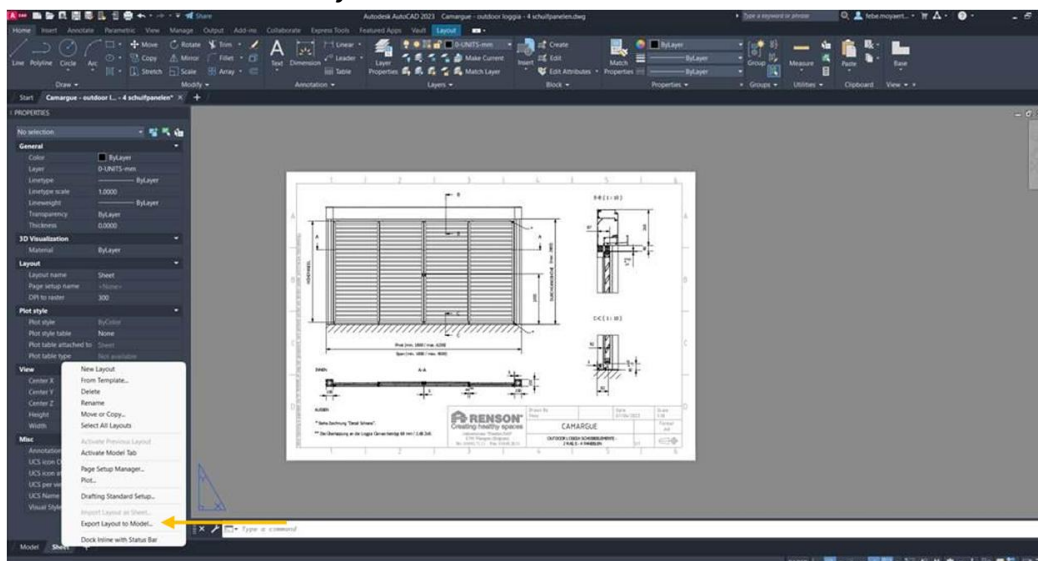
What is important from the PDF:

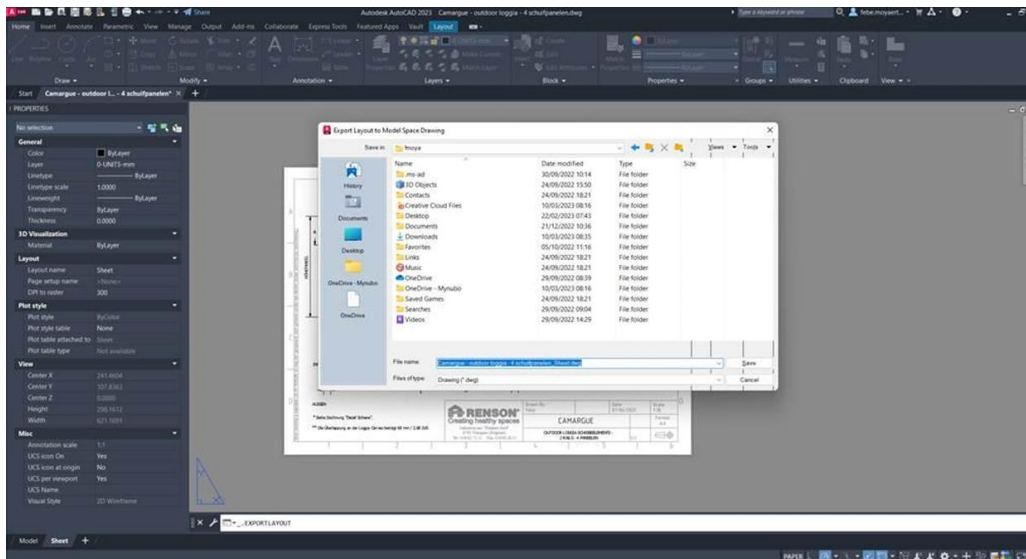
AutoCAD

A. Go to the sheet tab and right click the tab.

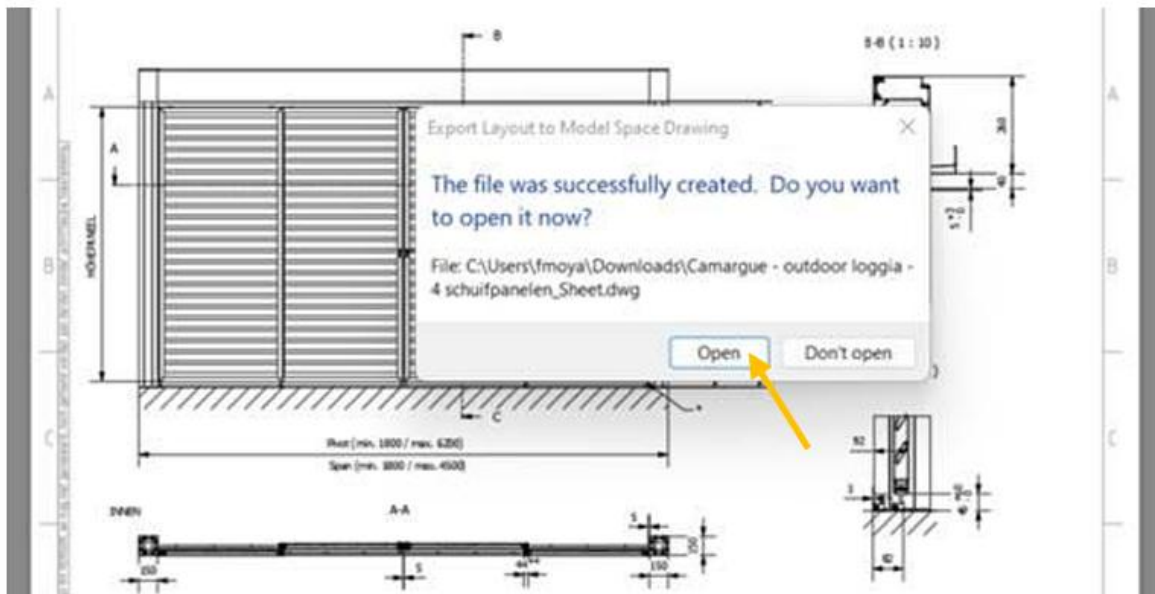


B. A menu will appear, click on 'export layout to model'.
The software will ask you to save it as a new document.

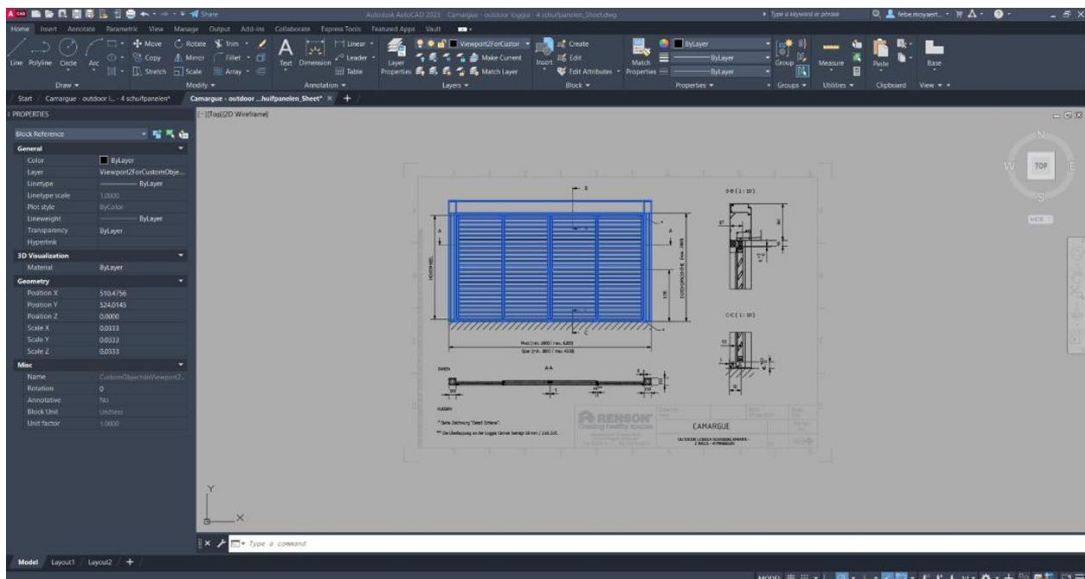
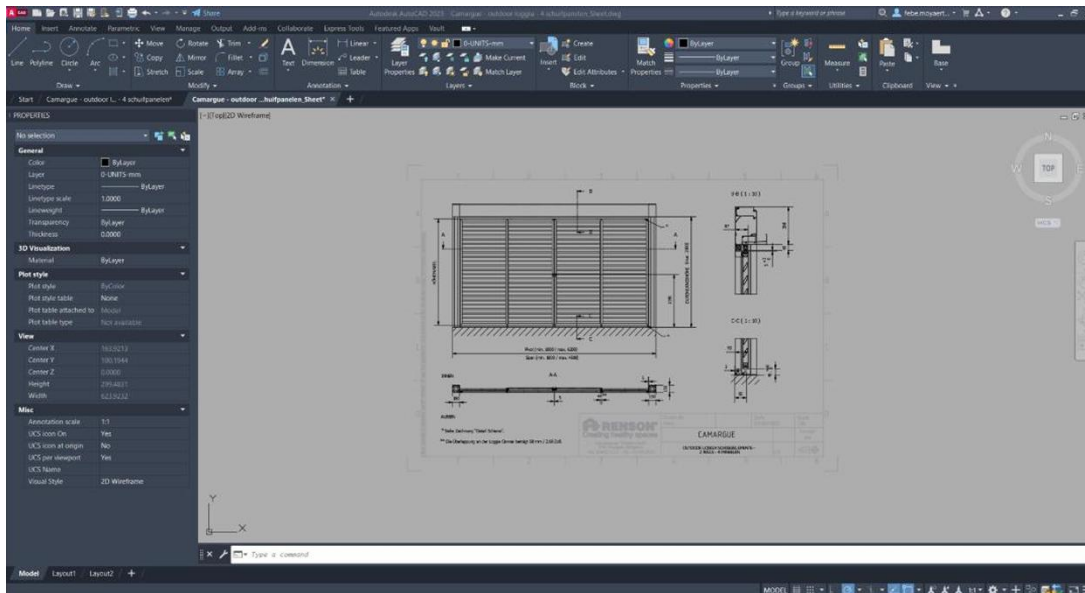




- C. Once the new file is saved, the software will ask you to open this drawing.
Click on 'open'.



- D. The new drawing will open and appear in the model tab.
You will be able to click on the model views and copy them.



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03.2026 – Product updates in RIO - Manufactured in Belgium

Camargue Fixscreen

Starting today, the Camargue Fixscreen can be ordered in RIO with Tuffscreen fabric for widths up to 236".

Backorder Outdoor curtains

Curtains will be available in RIO starting April 24.

Backorders standard blades

As of April 24, it will also be possible to order standard blades for Algarve and Camargue directly via RIO.

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03.2026 - Installation Support

We offer on-site technical guidance to help partners with projects including installation guidance, sequencing recommendations, verification against documentation, and product-related troubleshooting. All assistance is strictly advisory. This service is not a substitute for installer labor. All installation execution, methods, and code compliance remain the responsibility of the authorized dealer.

Pricing:

- \$1,500 per day, per technician
- Travel accommodations billed separately

Download the complete details:

[On-Site Technical Installation Support – Dealer Information Sheet](#)

What is important from the PDF:

On-Site Technical Installation Support - Dealer Information Sheet

Renson North America offers on-site technical installation support to assist dealers and installers with complex or critical installations. This service is provided as **technical and advisory support only**.

What On-Site Technical Support Includes

- Installation guidance and sequencing recommendations
- Verification of installation relative to Renson documentation
- Technical troubleshooting related to Renson products
- Product and system training for installers or dealers

All support is advisory in nature.

What On-Site Technical Support Does Not Include

Renson technicians do **not** perform execution work on site. This includes, but is not limited to:

- Water caulking or sealing
- Electrical work or connections
- Selection or installation of anchor hardware or fastening systems
- Structural decisions or site-condition assessments

On-site support is not intended to replace installer labor, general contractors, electricians, waterproofing specialists, **or any other execution, trade, or site-construction activities.**

Responsibility for installation execution, means and methods, and code compliance remains with the installer or general contractor.

Pricing

- **USD 1,500 per day, per technician**
 - Travel and accommodation billed separately
- Rates apply per technician and per day.

Scheduling Requirements

- Minimum **10 business days' notice**
- Availability subject to internal scheduling
- Written approval of scope and costs required prior to confirmation

Remote technical support (video call) may be recommended before approving on-site visits.

Important Note

Renson's on-site involvement is limited to technical guidance only. Renson North America assumes no responsibility or liability for installation workmanship or third-party execution.

Questions or Requests

Please contact your Renson sales or technical representative to discuss availability and scope.

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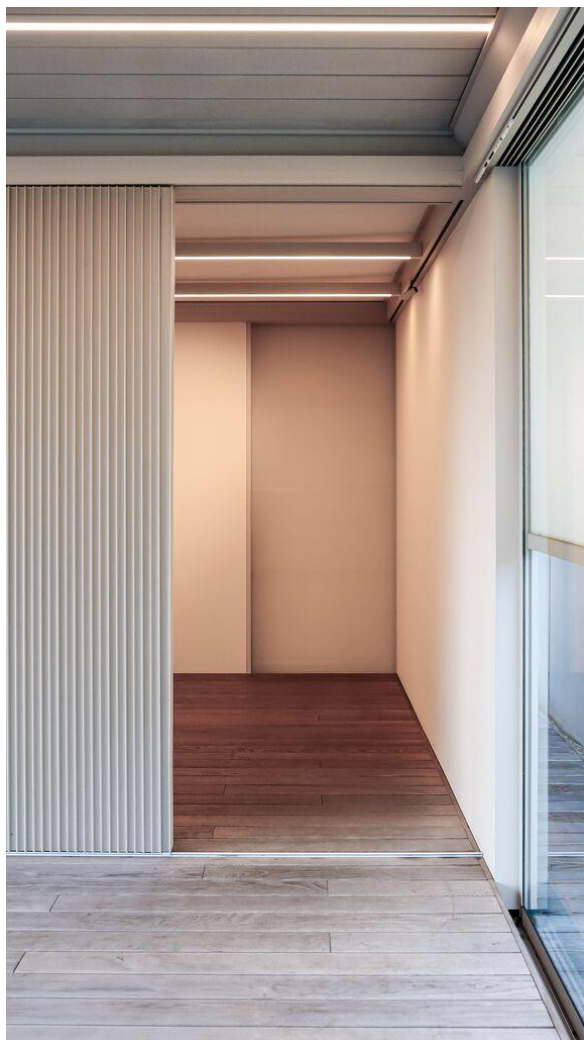
02.2026 – New: CosySound panelen

Good news! We are expanding our range with new acoustic panels that perfectly combine aesthetics and functionality.

Together with our NOA partners **PETAC** and **2TEC2**, we have created panels that cleverly combine design and comfort. They ensure soft, pleasant acoustics in your outdoor space and give your project a premium look.

These acoustic panels are one of the **additional products** we offer through external partners. They give you extra freedom to finish your project with more atmosphere, color and high-quality materials.

[Discover all details](#)



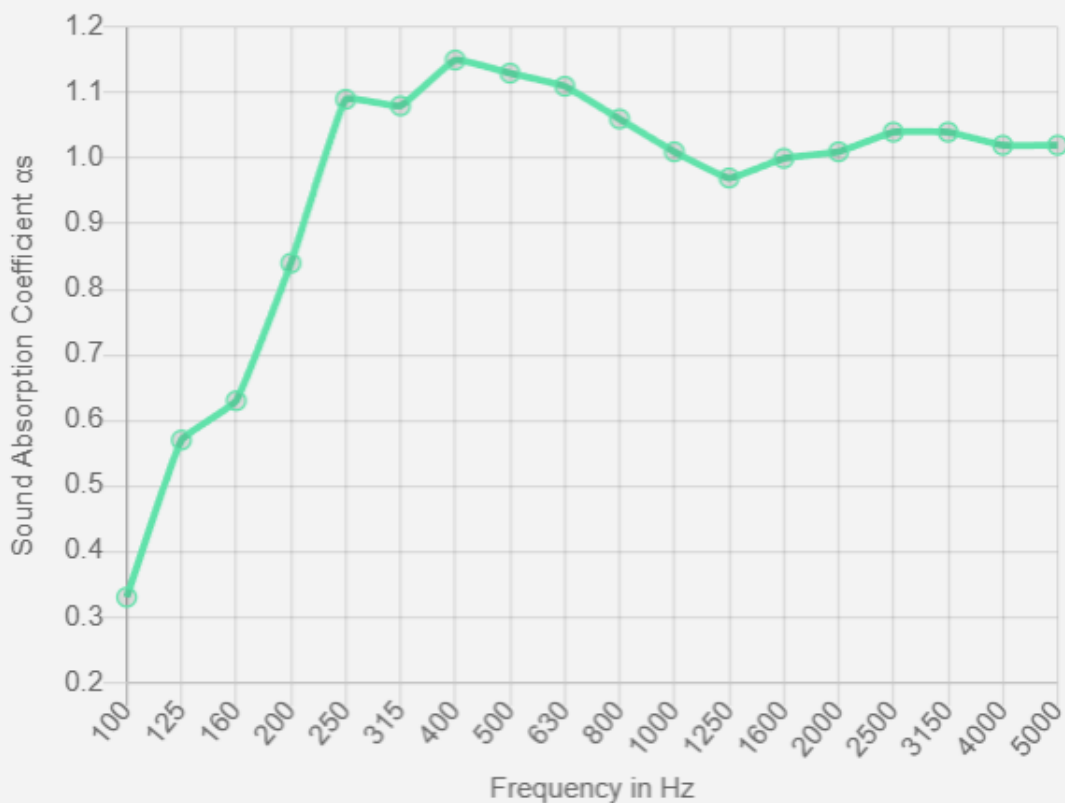
What is important from the PDF:

What makes these panels unique?

- Sustainable PETAC core
- Made from recycled PET fibres
- Thickness: 24 mm
- Colour: Silver (grey)
- Weight: 3000 g/m²
- Sound absorption coefficient (see image)

Sound Absorption Coefficient in function of frequency

PETAC® 24mm 3000g/m² – on frame of 50mm / 100mm (pressed together to 50 mm) insulation (polyesterwool) – **α_w-value of 1,00**



➤ Exclusive 2TEC2 finish

Laminated 2TEC2 fabric available in three finishes. These colours were previously showcased in our Amani in the showroom and during Salone del Mobile 2025.



Deep Wood



Delicate Beige



Antique Bronze

Dimensions and packaging

- Standard format: 590 mm x 2750 mm
- Delivered per set of 2 pieces
- No custom sizing available
- Other 2TEC2 colours are not available

Ordering via RIO

Search for “CosySound panels” or use these article numbers:

- CosySound panelen – Deep Wood – art. 36827
- CosySound panelen – Antique Bronze – art. 37053
- CosySound panelen – Delicate Beige – art. 37052

All products offered through external parties are subject to a **separate price and discount structure**. The discount for these panels is **10%**. We deliberately offer these products through RIO so that you can easily combine everything **in one order and one delivery**. This keeps things clear and creates space for us to offer even more additional options in the same way in the future.

Watch the video with the processing instructions via [this link](#).

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02.2026 – Amani: Base Plate

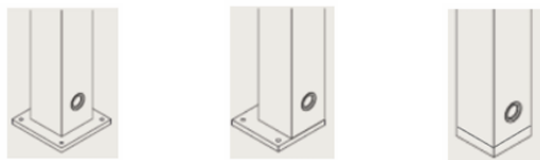
In order to comply with larger dimensions and also linked configurations within the static calculations, we have adjusted the **thickness of the Amani base plates**.

But what does this mean for new and existing Amani installations? Contact us to find out more information.

What is important from the PDF:

Modification to the Base Plates

To accommodate larger dimensions and coupled configurations within the static calculations, we have recently **adjusted the thickness of the Amani base plates**.

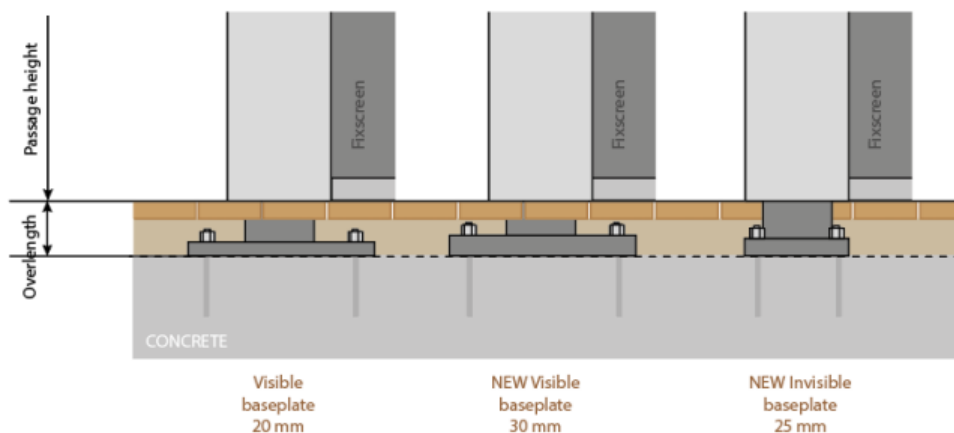


	Visible	Visible (corner)	Invisible
Current base plate (thickness)	20 mm	20 mm	20 mm
New base plate (thickness)	30 mm	30 mm	25 mm

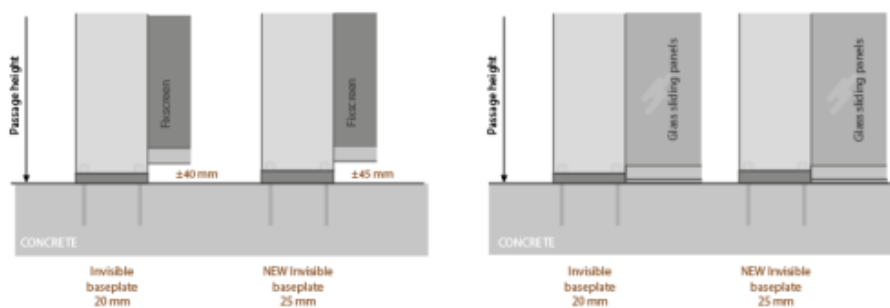
What does this mean for new and existing Amani installations?

Installations with new base plates

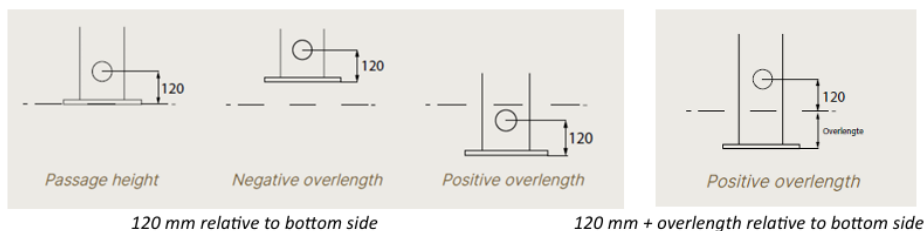
- From the static calculations, the Amani base plates must be anchored **directly** onto the **concrete foundation**.



- The columns are mounted with an **overlength below the finished floor level**. The change in base plate thickness does not affect the installation procedure.
- The **passage height** remains **identical**, as it is always measured including the base plate.
- If the concrete foundation is level with the finished floor, the **gap between the Fixscreen and the floor increases by 5mm**. For Loggia or glass walls, nothing changes.



- The thicker base plate will cause a slight change in the **minimum water drainage height** on a column: from **115 mm → 120 mm**.



Already installed configurations & showroom models

- The new static calculations **expand the possibilities**: larger dimensions and more configurations.
- Amani pergolas with the current base plates already installed comply with the static calculations due to the additional safety factors included.

The calculations assume a **lifespan of 50 years**. Showroom models are never installed that long and are not set to maximum dimensions. So, the actual **wind loads** are **lower**, and these models also comply with the static calculations using the current base plates.

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01.2026 - Update On Glass Sliding Panels

We're pleased to share the latest updates to our glass sliding panels. Several optimizations are now live, including improved ease of use, a new glass option, and a price reduction. All key details are clearly summarized below for your reference.

What can you expect?

- **Perfect alignment:** each panel comes standard with a handy system for easy vertical alignment.
- **Smart locking made simple:** Multiple sliding doors under one canopy can now be locked with a single key using cylinder locks on all handles.
- **Additional glass option:** in addition to transparent and frosted glass, we are also introducing a stylish smoked version.
- **More quality. Better value:** By lowering the price per panel, we're making it easier to specify Renson glass walls, without compromising on design or performance.

Our Product Manager explains everything in detail in the short [video](#) (10 min.). Click on the link and discover how we can make your outdoor projects even more stylish and user-friendly.

Product information

For all technical details such as the technical data sheet, installation manual, price list, etc., please refer to the [Professional Portal](#), where you can easily consult all updated documents.

We also have a short video showing the new [vertical alignment](#) in action – a handy tool that demonstrates how easy this system is to use.

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01.2026 - Renson is now on Material Bank®

Renson has joined **Material Bank**, the industry's leading platform for material samples, making it easier than ever for architects and designers to specify our outdoor living and solar shading solutions. Design professionals can now request Renson samples directly through Material Bank's centralized platform with **overnight delivery, reduced packaging waste, and a streamlined specification process.**

This move reflects our commitment to supporting the design community with **accessible tools, sustainable practices, and high-performance products** from inspiration all the way to specification.


Products ▾ Brands

Sign In Join for free









Renson
Camargue Louvered Roof

Usage
Commercial,
Residential

Price Range
\$\$\$

SKU
CAMARGUE

Aluminum






















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NEWSLETTERS 2025

12.2025 - Camargue made in US

As of November 17, official production of the **Camargue made in the U.S.** has begun—an incredible milestone for Renson North America. Alongside the Camargue, we have also started producing the **LoggiaLu (Paro and Paro Privacy)**. These are now available for the Camargue in the **Top 20 colors** and for the Algarve in the **Top 10 colors**.

Initial lead time: approximately **8 weeks**, as we gradually ramp up to full production capacity while ensuring the highest levels of quality.



What is important from the PDF:

Camargue Made in U.S. – Short FAQ

1. Production Scope

Produced in Dallas (Phase 1):

- Single Roof
- 2-part coupled (pivot/span)
- 3-part coupled (pivot/span)

Belgium-only: Matrix shaped, L-shape, cantilever, shifted/intermediate columns.

Please note: No pre-sales for U.S. units. They must be 100% clickable in RIO.

2. Accessories

	Camargue made in USA	Camargue made in Belgium (US version)
Side Infills		
Fixscreen	✓	✓
Crystal Window	✓	✓
Loggialu Paro	✓	✓
Loggialu Paro Privacy	✓	✓
Loggiawood Paro	-	✓
Loggiawood Paro Privacy	-	✓
Loggialu Plano	-	✓
Loggia Linea (Alu & Wood)	-	✓
Loggia Canvas (Single & Double)	-	✓
Glass sliding panels	-	✓
Linus Wall	-	✓
Linarte Wall	-	✓
Outdoor curtains	-	✓
Comfort		
Lineo LED / Updown LED / Colomno LED	✓	✓
Beam Heat & Sound	-	✓
Lineo Luce	-	✓
Lineo Fix	✓	✓
Lineo Heat	✓ (1 or 2 centered)	✓ (1 or 2 centered & 1 off-center)
Protecto	✓	✓
Power Socket	✓	✓

Retrofit items can always be ordered from Belgium.

- Please refer to the [Camargue made in US – production scope](#) for a detailed overview
- Please refer to the [webinar slides](#) on the ordering flow for accessories produced in Belgium

3. Materials & Colors

- Aluminum profiles will continue to be sourced from Belgium.
- U.S. powder coating matches Belgium's Top 20 TIGER colors.
- Algarve Top 10 colors are coated by AXALTA.
- This ensures full color consistency across mixed BE/U.S. projects.
- Full RAL available with a \$2,000 premium (non-Top 20).

4. Certification

Product is identical to Belgium's version. Components are UL-certified.

5. Ordering & Logistics

- You can still order Belgium-made Camargue; choose Camargue in RIO (not "Made in USA").
- For U.S. production choose Camargue Made in USA.
- RIO does not auto-separate U.S. vs Belgium - selection must be manual.
- If Belgian retrofit items are added, you will receive two shipments.

Switching to U.S. production:

Requires a new quote under the correct "Camargue made in USA" tile; prices may differ.

Accidental Belgian order:

Cancellation policy applies (fees increase with production stage).

Scenario	Cancellation Cost
Cancellation within 48h of status 'confirmed' in RIO	\$160 — only charged when there is no new order within 72h
Cancellation after 48h of status 'confirmed' in RIO	With lateral inserts: 10% net product value* + infills + special product configuration fee (if applicable) Without lateral inserts: \$160 + special product configuration fee (if applicable)
Cancellation after 5 working days of status 'confirmed' in RIO	With lateral inserts: 25% net product value* + infills + special product configuration fee (if applicable) Without lateral inserts: \$400 + special product configuration fee (if applicable)
Cancellation after production start (status 'in production' in RIO)	Cutting & milling started: 50% net product value* + special product configuration fee (if applicable)
	Powder coating started: 90% net product value* + special product configuration fee (if applicable) Assembly started: 100% net product value* + special product configuration fee (if applicable)
Separate order for stock item (status 'confirmed' in RIO)	Free of charge
Separate order for stock item (status 'Picking & Packing' in RIO)	Cancellation not possible

** incl. surcharges; excl. transport fee*

6. Lead Time & Capacity

- Lead time: 8 weeks production only (shipping separate).
- Reduced capacity for quality control; ramp-up depends on performance results.

7. Pricing & Taxes

- Same pricing for U.S. and BE units; Belgium has higher freight.
- **Launch incentive:** 5% discount on all complete U.S. orders through **Dec 31, 2025**.
- Import taxes unchanged (5.5% standard).

8. For accessories not made in Dallas:

1. Same order: One order number, BE accessories ship separately (5.5% import tax).
2. Retrofit order: Placed separately, same import rate.

9. Installation & Support

- Training unchanged; schedule via usacademy@renson.net.
- Replacement parts for U.S.-made units shipped from Dallas.
- Belgian-made replacement parts → request via complaint (factory-linked).

10. Future Outlook

Phase 2 will be defined after Phase 1 performance is fully evaluated.

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12.2025 - Outdoor curtains: retrofit orders available from January

Good news! Beginning January 1, 2026, retrofit orders for outdoor curtains (coming from Belgium) will be available to place directly in RIO.

Buitengordijnen

[Bekijk details](#)

CONFIGUREER

Rideaux extérieurs

[Voir les détails](#)

CONFIGURER

Outdoor Curtains

[View details](#)

CONFIGURE

Outdoor Vorhänge

[Details anzeigen](#)

KONFIGURIEREN

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12.2025 - 'WINTER IS COMING'

As winter approaches, we kindly ask you to remind your customers to prepare their patio covers for the colder months. A few simple precautions can help prevent damage and extend the lifespan of their installation:

- **Frost:** Customers should avoid fully closing the slats. If the slats freeze together, operating them may cause damage.
- **Snow:** In the event of heavy snowfall, the slats should be placed in a vertical position to prevent excess load on the roof.
- **Fixscreen:** Screens should be rolled up to keep them clean and prevent damage.
- **Sliding glass panels or Loggia:** Side panels should be opened so the structure stays as open as possible. This reduces wind load on both the panels and the canopy.

Please feel free to share this information with your customers through your preferred communication channels.

If you or your customers have any questions, we're always here to help.

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10.2025 – Product updates Lapure & Aero

Exciting updates are on the way for both Lapure and Aero. Because of their significance, we'll provide full details in a dedicated October newsletter.



We're excited to share a few important updates across our Outdoor product range. In this edition, you'll find everything you need to know about the latest enhancements to **Lapure** and **Aero** models — updates that elevate both design and functionality.

Below, a clear summary of all the key changes to help you stay informed and ready to guide your customers with the most up-to-date information.

LAPURE

Earlier this year, the redesigned **Lapure** with its lower roof slope was met with great enthusiasm. Building on that success, we're excited to announce that both the **Lapure with lower slope** and the new **Lapure Shade** — a fully horizontal version — will be available in **RIO starting 24 October**.

[Link Webinar](#)

Fixscreen 100 Slim

For dimensions greater than 177 in (4500 mm), the Fixscreen (Zipshade) 150 will now be replaced by the Fixscreen (Zipshade) 100 Slim. This update allows front and side Zipshades to be combined seamlessly, resulting in a uniform, streamlined appearance.



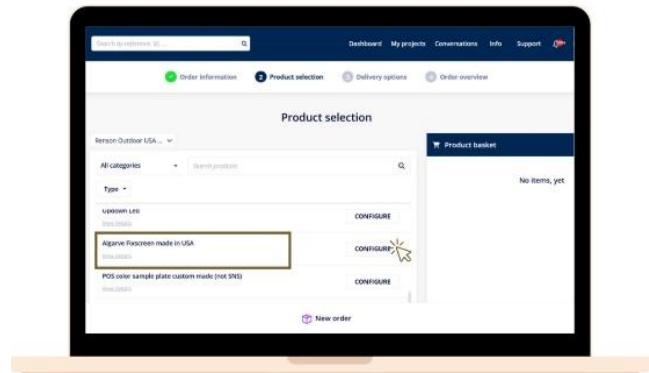
Product information

For all **technical details** such as the technical data sheet, installation manual, price list, etc., please refer to the **Professional Portal** where you can easily consult the updated documents from 24 October onwards. We have also updated the [product video](#). Be sure to check it out below! Further marketing updates will follow in the upcoming monthly newsletters.

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09.2025 – RIO updates

- The “**Algarve Fixscreen Made in USA**” is now **clickable on RIO as retrofit order**: You are able to configure the Algarve Fixscreen Made in USA as a retrofit order in the RIO Outdoor catalog.



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06.2025 - Glass sliding panels updates

Back in February during Ambassador Days, we gave you a sneak peek at the latest enhancements to our glass sliding panels. Now, it's official—starting July 1st, two new options will be available in the RIO configurator!

These innovative additions offer even more flexibility and user-friendly features.

What is important from the PDF:

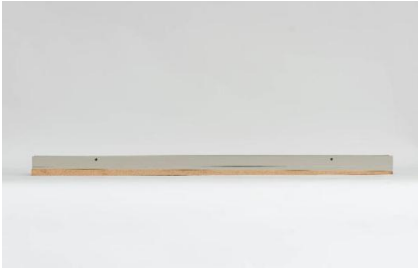
Handle with cylinder lock

- Ergonomic locking of sliding glass wall: the lock is integrated into the handle, allowing the panel to be locked at hand height.
- The handle is made of cast aluminum and painted to match the color of the canopy.
- Includes a built-in cylinder lock with three security pins, lockable from both the inside and outside. Each lock comes with three keys.
- For a single sliding glass panel, a recess in the glass ensures a clean close against the side profile. The locking plate can be easily installed in the profile and adjusted to the correct height.
- For double sliding glass walls, one panel features a handle with a cylinder lock, and the other has a handle with a locking plate. By default, the handle with the cylinder lock is mounted on the right panel (as seen from the outside). This setup can be reversed on site if preferred.
- When selecting this locking handle, bottom locking in the glass profile is not available.

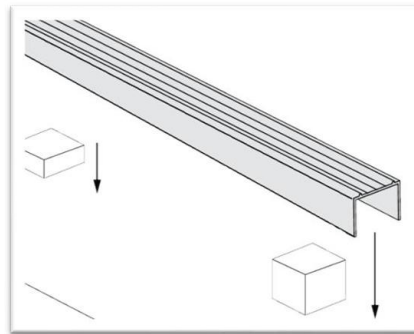
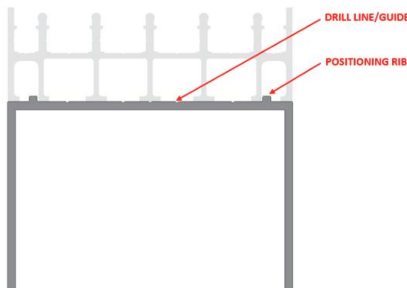


Slope profile

- Aluminum extrusion profile, powder-coated in the same color as the canopy.



- The slope profile allows for level horizontal installation of the bottom rail of the sliding glass wall on a sloped terrace.
- The U-shaped profile features raised ribs for easy positioning of the bottom rail profiles. Extruded marking lines indicate where to drill. The profile must be supported at the fastening points using shims. Fixing materials are not included and should be selected based on the substrate type.



- Available in three widths—66 mm (2.6 in), 86 mm (3.4 in), and 106 mm (4.2 in)—corresponding to bottom rails with 3, 4, or 5 tracks. Maximum profile length is 6 meters (19 ft 8 in).
- You enter the exact slope to accommodate in RIO (up to a maximum of 60 mm or 2.4 in), and we mill the profile accordingly. If a slope profile is selected, the height of the glass wall equals the headroom minus 5 mm (0.2 in).

More details are available in the price list, product sheet, technical drawings, and installation manual— all of which have been updated with the latest features and are accessible on the Professional Portal. Always refer to the most recent version online. Be sure to also review the help texts in RIO during configuration or ordering.

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06.2025 - Loggia Privacy: adjustable damper

The adjustable damper for Loggia Privacy was another highlight during Ambassador Days and received great feedback. We've since updated the knobless control system, allowing for smooth, manual adjustment of the slats.

What's new?

Starting July 1st, all orders will feature an improved internal damper that controls the slat resistance. It can now be easily adjusted using an Allen key. The adjustment screws are neatly hidden inside the frame—both at the top and bottom—so you and your customers can fine-tune the resistance to your liking. Over time, if needed, the slats can be tightened or loosened with ease.



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06.2025 - New how-to videos for Outdoor Loggia

To ensure the correct use of our Outdoor Loggia panels, we've added QR codes to the user manuals for Amani, Camargue, and Algarve. These codes link to short, easy-to-follow instructional videos.

Make sure you're always using the latest manual versions, available on the Professional Portal.

What's covered in the videos?

- How to properly engage the position lock - [video](#)
- How to slide the privacy panels - [video](#)
- How to open and close the privacy blades using the control button - [video](#)

We strongly recommend reviewing these instructions with the end user to guarantee smooth, proper operation of the Loggia panels.

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06.2025 - Indoor Color Code Update: SA021E

Due to a data error, the powder code AE80019164421 was previously linked to our A2MG powder SA021E (Interpon D1036 – HOLLANDS WIT 9010 – Smooth Gloss).

What's changing?

- The incorrect code AE80019164421 has been replaced with SA021E in both RIO and the online color guides.
- There is no change to the actual color delivered, only the code has been corrected.
- AE80019164421 is no longer available in RIO.

Please update any references to this powder accordingly.

Indoor color guide update: Replacement of '068' Powder Codes

Starting July 7, 2025, **TIGER Coatings** will replace all powders from their **Drylac® Series 68 fine structure** with the new **Drylac® Series 67 Flexcure fine structure**.

What's changing?

- Powder codes that previously started with '**068**' will now start with '**067**' in **RIO**.
- This update affects the powder coating process but **does not impact color, texture, gloss, or weathering performance**.

List of involved A-powders:

Old powder code	Description	Renson powder category	New powder code
068/10079	Fine texture Traffic White	A2T	067/10079
068/10259	RAL 9010 Fine texture	A2T	067/10259
068/70190	Anthracite grey fine texture	A2T	067/70190
068/71291	RAL 7039 Matt Fine Texture	A3T	067/71291
068/71752	RAL 8019 TC Fine structure matt	A2T	067/71752
068/71764	RAL 7021 TC fine texture matt	A2T	067/71764
068/80057	RAL 9004 Fine texture Matt	A2T	067/80057
068/80296	RAL 9011 Fine texture Matt	A2T	067/80296
068/80381	9005TC Carbon 01 fine structure matt	A2T	067/80381

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06.2025 - GENERAL – US – only news

Camargue U.S. production – project scope preview

We're excited to share a first look at the updated scope for the Camargue as it enters the next phase of U.S. production.

More details will follow in our September webinar. The first full U.S. test run (Zero Series USA) is planned for December, with production expected to begin in February (subject to change).

What is important from the PDF:

Camargue U.S. production – project scope preview

The Camargue made in Texas will be available with a **maximum pivot of 6.2 meters (20 ft 4 in)** and a **maximum span of 4.5 meters (14 ft 9 in)** and support a wide range of accessories, including:

- Protecto® - patented technology, extra protective profile between the blades and the gutter.
- Lineo Fix – fixed, non-rotating blade
- Fixscreen
- Lineo® Heat - Built-in short-wave infrared heater with heat-resistant ceramic glass.
- Lineo® LED
- UpDown LED
- Electrical outlet
- Loggialu Paro & Loggialu Privacy – *This is a separate project that will run in parallel with the Camargue project. Timing is still to be determined.*

Color and fabric options

- Top 10 RAL colors will be offered
- All other RAL colors will be available at a surcharge
- Fixscreen fabric will use Sergé material with 8 color options, exactly like the Algarve units made in the US

Configuration types available:

- Single
- 2-part coupled (pivot or span side)
- 3-part coupled (pivot or span side)

All units will be either:

- Reinforced (HC 3)
- Miami-Dade compliant (HC 5)

At this time:

- No presales solution is available, though this may change in the future
- No cantilever, shifted, or intermediate columns are allowed
- No design styles are currently offered for the US-produced models

Retrofittable accessories via Belgium

- Glass doors
- Linarte or Linius wall
- Lineo Luce

Timeline

- September – more details via academy webinar – dates still TBD
- December – U.S. test run (Zero Series USA)
- February – Production launch (subject to change)

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05.2025 - Structural Paint RAL 8014 vs. Sepia Brown

As mentioned in our October update, the powder used for the color sample labeled 'RAL 8014' (STR version) does not strictly adhere to RAL color standards. Because of this, we updated the color guide, and the name has been changed to **Sepia Brown**.

	RAL 8014	Fine Texture RAL 8014 Polyester Architectural AE
	<u>n/a</u>	<u>Sepia Brown Fine texture Metallic</u>

Please double-check your Shop-In-Shop color swatches and modules! If any of your color plates still say 'RAL 8014', we recommend updating the label to 'Sepia Brown' as soon as possible. Alternatively, you can order new Sepia Brown swatches (powder code 029/60740) from RIO, which will have the correct designation.

This simple step helps prevent any deliveries with the wrong color. Let us know if you have any questions or need assistance!



RAL 8014
Fine Texture RAL 8014
Polyester Architectural AE
Axalta AE03058801420



Sepia Brown
Sepia Brown
Fine texture Metallic
Tiger 029/60740

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04.2025 - Color Guide

Twenty-seven new powder colors have been added to the A-series and are now in stock in Belgium—applicable to products manufactured there.

Surcharges for using these powders have been reduced.

Most of the new additions are Qualicoat Class 2 powders, offering superior UV resistance and top-tier quality, all at no additional cost.

Powder Code	Internal Renson Colour Code	Description	Powder supplier	Powdergroup since 09/04/2025
AE13008107227	STR 0302	Fine texture Taupe Matt Polyester Architectural AE	Axalta	A3T
AE03001139627	STR 0291	Fine texture Hornschuh F436-6039 Yellow Polyester Architectural AE	Axalta	A3T
AE03007394827	STR 0390	Fine texture EF 154-0533 Grey Polyester Architectural AE	Axalta	A3T
SD030C1210827	STR 0782	Fine Texture WTM BEIGE Superdurable Architectural SD	Axalta	A3T
YN304F	STR 0809	RAL 9004 HR - Fine textured	AkzoNobel	A2T
YN305F	STR 0284	RAL 9005 Matt Fine Texture	AkzoNobel	A3T
YN311F	STR 0810	RAL 9011 HR - Fine textured	AkzoNobel	A2T
YL321F	STR 0503	RAL 7021 Matt HR Fine Texture	AkzoNobel	A2T
SD300C7701620	V9001116	Superdurable Architectural SD Matt RAL 7016 ANTHRACITE GREY	Axalta	A2MG
SD300C7702120	V9001524	Superdurable Architectural SD Matt RAL 7021 BLACK GREY	Axalta	A3MG
SD300C7700620	V9002385	Superdurable Architectural SD Matt RAL 7006 BEIGE GREY	Axalta	A2MG
SD300C7702220	V9001825	Superdurable Architectural SD Matt RAL 7022 UMBRA GREY	Axalta	A3MG
SD300C7703520	V9001586	Superdurable Architectural SD Matt RAL 7035 LIGHT GREY	Axalta	A3MG
SD300C8801420	V9002386	Superdurable Architectural SD Matt RAL 8014 SEPIA BROWN	Axalta	A2MG
SD300C9901620	V9000959	Superdurable Architectural SD Matt RAL 9016 TRAFFIC WHITE	Axalta	A2MG
SD301C7900621	V9002384	Superdurable Architectural SD Matt CONCRETE TOUCH "9006"	Axalta	A3MG
SD301C7900721	V9001753	Superdurable Architectural SD Matt RAL 9007 GREY ALUMINIUM	Axalta	A3MG
SD700C4900520	V9002124	Superdurable Architectural SD Semi Gloss RAL 9005 JET BLACK	Axalta	A2MG
SD700C7703820	V9002390	RAL 7038 Satin gloss	Axalta	A2MG
SD700C7703020	V9002392	RAL 7030 Satin gloss	Axalta	A2MG
SD700C7703920	V9002389	Superdurable Architectural SD Semi Gloss RAL 7039 QUARTZ GREY	Axalta	A2MG
SD700C7701620	V9001622	Superdurable Architectural SD Semi Gloss RAL 7016 ANTHRACITE GREY	Axalta	A2MG
SD700C7702220	V9002388	Superdurable Architectural SD Semi Gloss RAL 7022 UMBRA GREY	Axalta	A2MG
SD700C7702120	V9001980	Superdurable Architectural SD Semi Gloss RAL 7021 BLACK GREY	Axalta	A2MG
SD700C9901620	V9001587	Superdurable Architectural SD Semi Gloss RAL 9016 TRAFFIC WHITE	Axalta	A2MG
SD700C7703520	V9002391	Superdurable Architectural SD Semi Gloss RAL 7035 LIGHT GREY	Axalta	A2MG
SD700C9901020	V9001823	Superdurable Architectural SD Semi Gloss RAL 9010 PURE WHITE	Axalta	A2MG

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04.2025 - Temporary Import Tax Adjustment

As mentioned last week, new import taxes are now in effect. These apply to all open orders and valid quotes, with the surcharge calculated based on the gross product price.

How the surcharge is applied:

- The surcharge is automatically applied to all new quotes and orders placed as of April 22.
- It will also apply automatically when ordering from open quotes created between March 22 and April 22. These quotes do not display the surcharge, it will be added at the time of ordering or if the quote is copied to a new version.
- For open orders that have not yet cleared customs or are currently in production in Dallas, the surcharge will be applied either by updating the sales order (with a new order confirmation issued) or via a separate debit note.
 - For open orders under \$500 invoiced before April 21, the surcharge will not be applied.
 - For orders under \$500 invoiced on or after April 21, the surcharge will be applied.

Category	Renson Products	% Increase on gross price
1 – Non-US produced structures and screens	Camargue, Camargue Skye, Aero Canvas, Aero Infinity, Aero Skye, Algarve Canvas, Algarve Storage, Amani,	5.50%
2 – US produced structures and screens	Aero, Algarve	5.50%
3 – Components bought overseas and wall cladding	Linarte, replacement parts for structures coming from Belgium, components for fabricators	15.00%

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02.2025 - Warranty Outdoor: Simplified Registration Process

Good news! Starting January 2025, registering a patio cover warranty is now easier than ever.

What's New?

Customers will continue to register their patio covers via our online contact form: <https://renson.net/qrcode/warranty>. However, a new selection option has been added to distinguish between 2024 and 2025 installations.

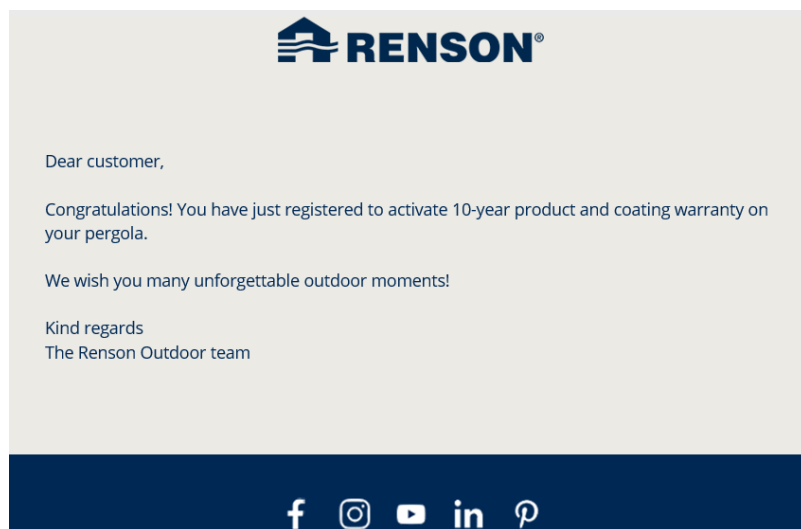
- **For 2024 orders** – The existing registration process remains in place. After registering, customers will receive a voucher code for a free Maintenance Set.
- **For 2025 orders** – No more voucher codes! The Maintenance Set is now automatically included with the patio cover at installation.

This streamlined process ensures a smoother experience for both customers and installers. Let us know if you have any questions!

WARRANTY REGISTRATION

First name*	Name*
Postal code*	Town/city*
Belgium	Email address*
We will use this e-mail address to confirm your registration	
When was the patio cover ordered?*	
☒ 2024	
☐ 2025	
Purchased via*	Installation date*
Warranty number*	
Size: 1234567890_001000	
☐ I'm not a robot	
	
Send	

Additionally, after successful registration, the end customer will receive a confirmation email for their records.



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02.2025 - Algarve Fixscreen: backorder Update

Beginning the first week of March, you will be able to configure the Algarve Fixscreen as a backorder directly in the RIO Outdoor catalog. This update will streamline the ordering process and improve efficiency.

Note: This update applies only to HQ production. For the Dallas production of Algarve, this functionality will be available at a later stage.



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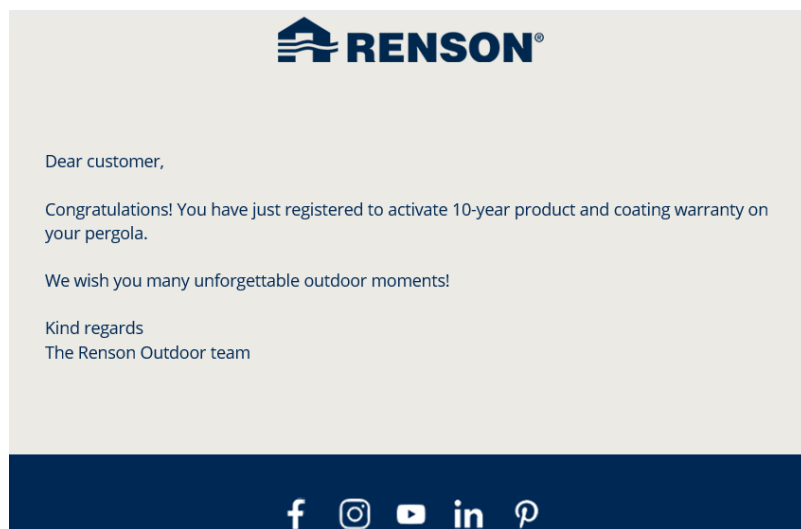
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WARRANTY REGISTRATION

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Postal code*	Town/city*
Belgium	Email address*
We will use this e-mail address to confirm your registration	
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☒ 2024	
☐ 2025	
Purchased via*	Installation date*
Warranty number*	
Size: 1234567890_001000	
☐ I'm not a robot	
	
Send	

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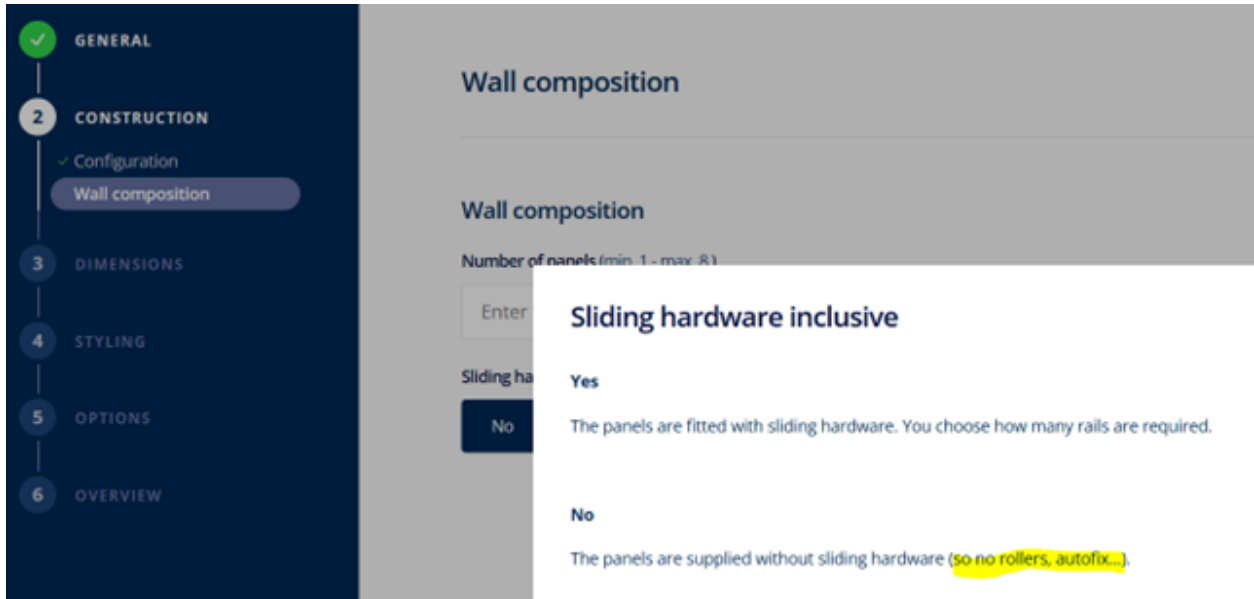
Note: This update applies only to HQ production. For the Dallas production of Algarve, this functionality will be available at a later stage.



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01.2025 - Reminder: RIO Help Texts

Don't forget to check the help texts on RIO for important configuration details. For example, if you configure Outdoor Loggias to size without specifying sliding hardware, only the panel will be ordered—no rails, rollers, or stoppers. Use the question mark icon for helpful explanations and ensure a smooth ordering process!



The screenshot shows the RIO configuration interface. On the left is a dark blue sidebar with a vertical list of steps: 1. GENERAL (checked), 2. CONSTRUCTION (selected), 3. DIMENSIONS, 4. STYLING, 5. OPTIONS, and 6. OVERVIEW. Under the 'CONSTRUCTION' step, there are two sub-items: 'Configuration' and 'Wall composition' (highlighted). The main content area is titled 'Wall composition' and contains a form. The form has a section for 'Wall composition' with a label 'Number of panels (min. 1 - max. 8)' and an 'Enter' button. Below this is a 'Sliding hardware inclusive' section with two radio buttons: 'Yes' and 'No'. The 'No' button is selected. A tooltip is displayed over the 'No' button, showing the text: 'Sliding hardware inclusive' followed by 'Yes' and 'No' options. The 'No' option is selected and its description is highlighted in yellow: 'The panels are supplied without sliding hardware (so no rollers, autofix...)'.

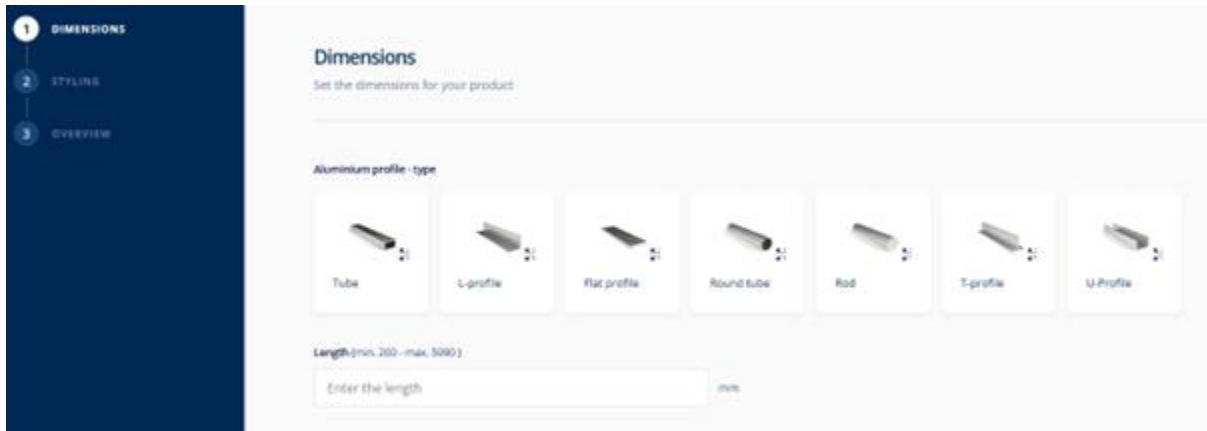
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01.2025 - Order Separate Profiles via RIO

Starting February 1st, you can order standard profiles from the Outdoor price list (p.51) directly on RIO. These profiles will be painted to match the canopy color and delivered together, making it easier and faster to complete your project beautifully.

Standard aluminium profiles

CONFIGURE



The screenshot shows the 'DIMENSIONS' step of a configuration process. On the left is a dark blue sidebar with three numbered options: 1. DIMENSIONS (selected), 2. STYLING, and 3. OVERVIEW. The main area is titled 'Dimensions' with the subtitle 'Set the dimensions for your product'. Below this, under the heading 'Aluminium profile - type', there are seven selectable options, each with a small image and a label: 'Tube', 'L-profile', 'Flat profile', 'Round tube', 'Rod', 'T-profile', and 'U-Profile'. At the bottom, there is a text input field labeled 'Length (min. 200 - max. 5000)' with the placeholder text 'Enter the length' and a unit selector set to 'mm'.

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01.2025 – 2025 Color guide now online

Exciting news! The 2025 Color Guide is now available online.

We've added new powders to the A group, bringing the total to 292 options.

RAL 1002	AE70011960525	AXALTA RAL1002 SEMI GLOSS	GLOSSY
RAL 5015	AE70015400225	AXALTA RAL5015 SEMI GLOSS	GLOSSY
RAL 5001	AE70015820125	AXALTA RAL5001 SEMI GLOSS	GLOSSY
RAL 6012	AE70016870225	AXALTA RAL6012 SEMI GLOSS	GLOSSY
RAL 7003	AE70017520125	AXALTA RAL7003 SEMI GLOSS	GLOSSY
RAL 8011	AE70018510125	AXALTA RAL8011 SEMI GLOSS	GLOSSY
V9001557	AE70011102020	AXALTA RAL1020 SEMI GLOSS	GLOSSY
V9001559	AE70013300720	AXALTA RAL3007 SEMI GLOSS	GLOSSY
RAL 5008	AE70017830125	AXALTA - RAL5008 SATIN	GLOSSY
RAL 6021	AE70016170725	AXALTA - RAL6021 SATIN	GLOSSY
V9001672	SLJ09G	AKZO INTERPON D1036 RAL7009	GLOSSY
V9001733	AE70018800020	AXALTA RAL8000 SEMI GLOSS	GLOSSY
RAL 3005	AE70013860325	AXALTA RAL3005 SEMI GLOSS	GLOSSY
RAL 9017	AE70014900725	AXALTA RAL9017 GLOSSY TRAFFIC BLACK	GLOSSY
RAL 6028	AE70016720325	AXALTA RAL6028 SEMI GLOSS	GLOSSY
RAL 7046	AE70017370125	AXALTA RAL7046 SEMI GLOSS	GLOSSY
RAL 8001	AE70018120225	AXALTA RAL8001 SEMI GLOSS	GLOSSY
RAL 8004	AE70018210125	AXALTA RAL8004 SEMI GLOSS	GLOSSY
RAL 3004	AE70013720125	AXALTA RAL3004 SATIN	GLOSSY
V9001862	AE70013301620	AXALTA RAL3016 CORAL RED	GLOSSY

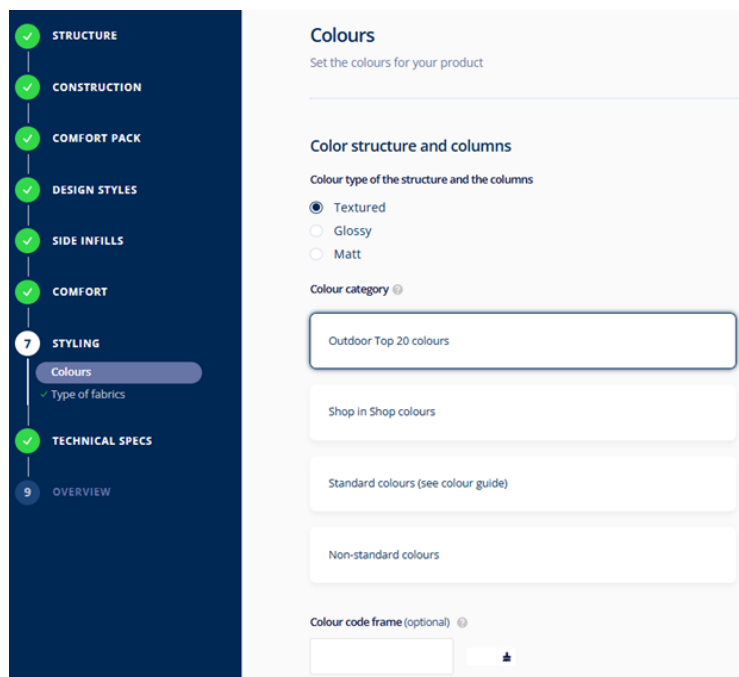
Color selection for RIO outdoor catalog

To ensure smooth and accurate color selection for Outdoor orders on RIO, colors are divided into four categories:

- **Outdoor top 20 colors:** From the Outdoor Top 20 swatch range.
- **Shop in Shop colors:** From the Shop in Shop module.
- **Standard colors:** As listed in the color guide.
- **Non-standard colors.**

When selecting a color from physical swatches, be sure to choose the corresponding swatch category in RIO to ensure accuracy.

Please note: This selection applies to Belgian production. In Dallas, we currently use only the 10 standard colors.



The screenshot shows the 'Colours' selection interface. On the left is a vertical navigation menu with steps: STRUCTURE, CONSTRUCTION, COMFORT PACK, DESIGN STYLES, SIDE INFILLS, COMFORT, 7 STYLING (highlighted), TECHNICAL SPECS, and 9 OVERVIEW. Under 'STYLING', 'Colours' is selected. The main area is titled 'Colours' with the subtitle 'Set the colours for your product'. It contains a section 'Color structure and columns' with 'Colour type of the structure and the columns' options: Textured (selected), Glossy, and Matt. Below is 'Colour category' with four buttons: 'Outdoor Top 20 colours' (selected), 'Shop in Shop colours', 'Standard colours (see colour guide)', and 'Non-standard colours'. At the bottom is a 'Colour code frame (optional)' field with a small icon.

To prevent incorrect choices, the designation "approx. RAL xxxx" has been removed from paint descriptions for colors approximating RAL shades. The updated 2025 Outdoor Color Guide reflects this change and is now available for download anytime via the Professional Portal. Make sure to reference the latest guide for accurate selections!

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01.2025 - Renson Service Return Policy

For certain defective parts, we may request their return to conduct further analysis or additional processing. This allows us to accurately determine warranty coverage and decide whether to issue a credit note or provide a replacement part. To ensure smooth and efficient processing of returns, please take a moment to thoroughly review the **Renson Service return policy** below and follow it for all returns. Thank you for your cooperation!

What is important from the PDF:

Renson Service Return Policy

At Renson, we may ask customers to return certain defective parts for further analysis or additional processing. This analysis allows us to determine warranty eligibility accurately and decide whether a credit note will be issued or a replacement part will be provided. To facilitate this process, we will send you a return label, which must be clearly affixed to the outside of the package containing the material being returned. The package should be properly packaged for safe transit. This return label is essential for the process to run smoothly.

Please note the following:

- **No credit note will be issued for goods that are not returned correctly.**
- **No credit note will be issued for goods returned in error, without a return label, or with an incorrect return label.**

Steps to complete a return:

1. Initiate the return process:
 - Renson will create a return label and initiate the return process via DHL.
 - The customer must attach the return label to the outside of the package and book a pickup time using the link provided via email.
 - For detailed instructions on using the DHL link, [click here](#)
2. Return the defective goods:
 - Defective goods can be returned free of charge within their warranty period, as long as the DHL link is used within **89 days**.
 - If the pickup is not arranged within 89 days using the provided link, the customer will need to arrange the return at **their own expense**.

3. Return period:

- Returns will be accepted up to a **maximum of 9 months** from the date the return label is created.

4. Warranty conditions:

- If the defect is determined to be caused by customer error, external factors, or incorrect use, the warranty will no longer apply.
- If the returned goods are found to be in working order and not defective, no warranty coverage will be provided.

If you have any questions about this process, please contact us for assistance.

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NEWSLETTERS 2024

12.2024 - Outdoor Warranty updates for 2025

Starting in 2025, we're streamlining the warranty periods for patio covers, accessories, and components. The product warranty for Lapure will increase from 5 years to 10 years, aligning with the warranty for all patio covers, including Amani. This means all patio covers will now come with a 10-year product warranty. Additionally, the adhesion, color, and gloss of the paint will also be covered by a 10-year warranty. Beginning in 2025, customers can count on a comprehensive 10-year product and paint warranty—simply register the product to activate it. **The warranty for Somfy sensors will remain at 5 years.**

[Product information: General information & warranty](#)

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12.2024 - Outdoor Loggia: product updates

Taller Loggia panels possible as of January 6, 2025!

Thanks to the application of internal reinforcement, we can now offer panel heights for all Loggia types up to 118 inches (3000mm). This means that even at the maximum passage height of 110 inches (2800mm), Loggias in front of the beam (Zone A) can now be offered for Amani.



Loggia Privacy: rotating the blades

Starting January 1, 2025, the Loggia Privacy blades can be rotated independently in two distinct zones—above and below the fixed slat. This functionality will be available in two modes:

1. Through the already-existing button operation

- Located on the inside of the enclosure, this button features clear indicators for each zone.
- To adjust, press the appropriate area on the button and turn a blade to the desired position.

- The blades can be positioned in 5 preset angles for optimal customization.



2. New: manual adjustment

- Blades can be now manually adjusted with an internal damper providing smooth resistance.
- This allows for precise positioning and the ability to adjust blades from outside the enclosure.

Product information: Outdoor Loggia®

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11.2024 - Customized Solutions

Something new is on the horizon. Renson is about to unveil an innovation that pushes boundaries, transforms ideas, and inspires bold thinking. Want to be among the first to know? **Stay tuned for our newsletter on December 19th!**

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10.2024 - Loggia folding panels Amani

Although Amani hasn't been officially launched in the U.S., customers can still order predefined model 2, which includes Loggia folding panels.

We'd like to remind you of the installation requirements: Unlike sliding panels, the bottom rail must always be installed on a flat surface. Loggia folding panels cannot be mounted on sloped surfaces.



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10.2024 - Packaging Reminder

To prevent product damage, please remember not to leave boxes in direct sunlight. Additionally, keep profiles wrapped in bubble wrap out of direct sunlight as well, as the heat can cause the bubble wrap to burn into the paint. You can see examples of potential damage in the images below.



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09.2024 - New Handy Color Chart Available!

Now, alongside the color guide, you can easily reference a color chart that provides a quick overview of the Top 20 colors, Shop-in-Shop colors. *Soon available also for the Top 10 Algarve and aero colors produced in Dallas.* This chart includes both the RAL color and its corresponding powder code for easy selection.

In RIO, you may notice multiple powder codes listed for the same RAL color. When placing an order for a Top 20 or Shop-in-Shop color, be sure to select the correct powder code in RIO to ensure accuracy.

The [color chart](#) is available digitally, ensuring you always have access to the most up-to-date version.

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OUTDOOR TOP 20

Structuurlak - koel | Laque structuré - froid | Strukturlack - kühl | Textured coating - cool



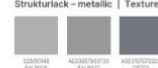
Structuurlak - warm | Laque structuré - chaud | Strukturlack - warm | Textured coating - warm



Structuurlak - wit | Laque structuré - blanc | Strukturlack - weiß | Textured coating - white



Structuurlak - metaal | Laque structuré - métallique | Strukturlack - metallisch | Textured coating - metallic



OUTDOOR SHOP IN SHOP

Structuurlak | Laque structuré | Strukturlack | Textured coating



09.2024 - New Partnerships

Streamline your Renson pergola projects with expert shop drawings from our trusted partner.



At Renson, we are excited to announce a new collaboration with our partner, **S:OL Zenith – Shade/Outdoor Living**, to offer custom shop drawings tailored specifically to your Renson pergola projects.

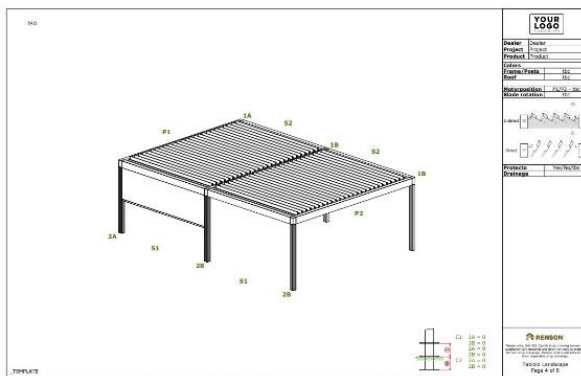
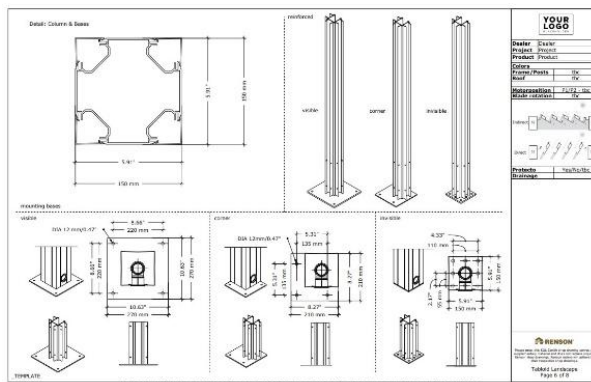
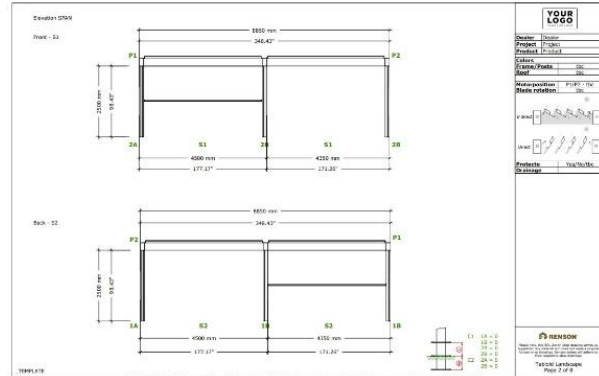
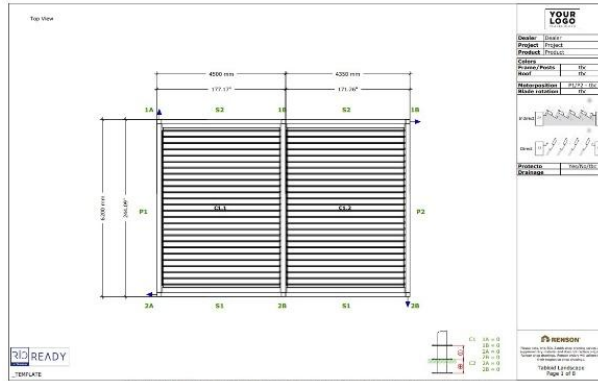
These shop drawings are designed to seamlessly integrate with our RIO platform, ensuring smooth data entry and accurate project specifications. Here's the services that our partner can provide to enhance your project:

- **'RIO READY' tailored shop drawings**
For easy entry into the Renson RIO quotation/order platform.
- **Expert presales remarks**
For non-standard layouts, ensuring faster turnaround times for your quotes and orders.
- **Professional PDF shop drawings**
Perfect for:
 - presentations with clients, architects, designers, and contractors.
 - streamlined requests for engineering drawings, in partnership with EngineeringExpress, to support permitting needs.
- **Project based SketchUp models**
They can be used:
 - with Renson's partner, OutdoorLiving3D, for project-specific renderings and 3D presentations.
 - for your own in-house graphics department

We're excited about the benefits this partnership will bring to your projects.

If you have any questions, you can reach out to jurgen.skoda@renson.net directly, as he will be assisting with checking the final drawings to ensure everything is correct.

For a more efficient and professional approach to your Renson pergola projects, reach out to S:OL Zenith at office@sol-zenith.com. Your local sales representative can also be contacted for introductions or further assistance.



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09.2024 - Linarte BLOCK 25 will soon replace BLOCK 30

Similar to the Indoor range, the Linarte BLOCK 30 profile will be replaced by the BLOCK 25 profile. Starting October 1st, all new quotes will use the BLOCK 25 profile. However, current orders and existing quotes will still be fulfilled with the BLOCK 30 profile.

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07.2024 – Renson service USA

Introducing our new local SERVICE hotline: [+1 \(469\) 381-9268](tel:+14693819268) - Only WhatsApp

- **Team:** Jürgen Skoda & Gibran Benel (no AI, no robots)
- This hotline will help you with urgent challenges you might face on the job site. It is monitored Monday-Friday during business hours.
- **IMPORTANT:** This hotline can be reached via WhatsApp only!
- For general inquiries, for example status of a service order, warranty etc... **email us at** serviceusa@renson.net

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07.2024 – Important Notice: Change in Renson's Bank Account Details Starting August 1st

Starting August 1st, Renson has changed its bank account details. Please make your payments to the following account:

Account Number: 1852611738

Routing Number: 072000096

Bank: Comerica Bank

Please ensure this communication reaches your accounting department.

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05.2024 - Benefits of an Outdoor Service Case

Easily order your **Outdoor Service Case** via RIO and send your installers always prepared. The case includes motors, controllers, sensors, screws, etc. When you buy a service case, there are numerous benefits immediately:

- Increased customer satisfaction!
- Immediate availability of spare parts
- Fast & immediate on-site assistance
- No frequent returns to the yard
- No overdue invoices from the end customer

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02.2024 - Outdoor curtains

We're excited to introduce six new curtain fabrics from the Lumis collection! These modern fabrics are weather-resistant and crafted entirely from 100% PP, available at the same pricing as our existing collection. Orders for these new fabrics can be placed starting today through RIO. Additionally, we'd like to inform you that the four Lounge fabrics (in black, white, beige, and gray) have been discontinued.



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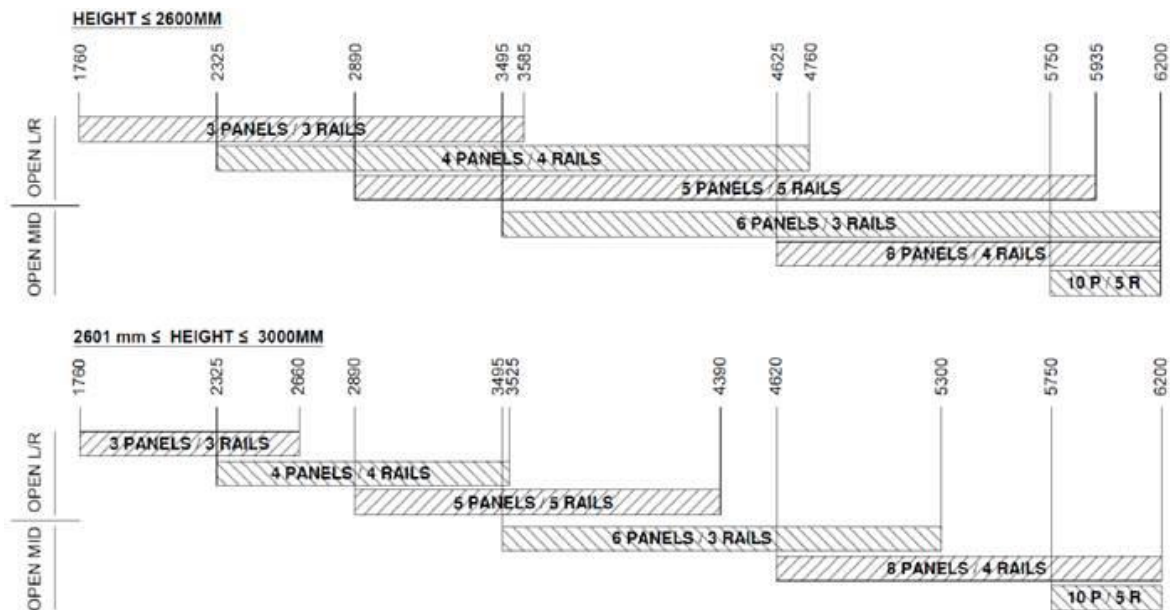
02.2024 - Glass sliding wall

You can now place orders for glass walls exceeding 102 in/ 2600 mm in height through RIO. In the canopy configuration, heights can go up to 2800 mm, and for subsequent orders, depending on the configuration, heights can reach up to 3000 mm.



Additionally, you have the option to select broader glass panels, reducing the number of panels required for specific wall widths. Given that pricing is determined per panel, this change offers an instant cost benefit.

The selection of available panels is determined based on the sliding direction, along with the height and width of the glass wall.



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